

- L. Does the plan offer family support programs for families who have children with chronic conditions? Yes ___ No ___
- M. Does the plan require accommodations for handicap accessibility in all primary and specialty care offices? Yes ___ No ___
- N. Does the plan offer case management or care coordination services for children requiring multiple services? Yes ___ No ___
- O. Does the plan allow for second opinions as an in-plan benefit? Yes ___ No ___
- P. Does the plan have coordination arrangements with:
 - early intervention programs Yes ___ No ___
 - schools Yes ___ No ___
 - public health agencies Yes ___ No ___
 - social service organizations Yes ___ No ___
- Q. Does the plan make available to families a listing of state and community-based programs for children with chronic conditions? Yes ___ No ___
- R. Does the plan adjust the capitation payments of primary care clinicians who serve children with chronic conditions? Yes ___ No ___
- S. Does the plan reimburse for special or prolonged service CPT codes? Yes ___ No ___
- T. Does the plan offer primary care providers who serve children with chronic conditions an enhanced case management fee? Yes ___ No ___
- U. Does the plan offer any performance or financial incentives to promote early identification, shared management, and state-of-the-art treatment of chronic childhood conditions? Yes ___ No ___

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